

## Our Commitment to You



At VA, we understand the unique health care needs of Veterans. Our culture is one of patient-centered care. Our goal is to partner with Veterans to assist them in achieving optimal health and well-being. VA has taken steps to accommodate Veterans by establishing community clinics that provide great health care at convenient locations.

### We seek to:

- Keep you healthy and living independently
- Help you learn how to best manage and maintain your good health
- Work with you and your family to make informed decisions about your health care
- Provide “closer to home” access to your health care provider

## Contact Information

**Patient Service Center**  
(appointment/medical advice) 202-745-8577

**Veterans Crisis Line** 800-273-8255

## Community Based Outpatient Clinics

**Southern Prince George's County**  
5801 Allentown Road  
Camp Springs, MD 20746 301-423-3700

**Southern Maryland**  
29431 Charlotte Hall Road  
Charlotte Hall, MD 20622 301-884-7102

**Greenbelt**  
7525 Greenway Center Drive, Suite T-4  
Greenbelt East Professional Center  
Greenbelt, MD 20770 301-345-2463

**Southeast DC**  
820 Chesapeake Street, SE  
Washington, DC 20032 202-745-8685

**VA-Ft. Belvoir**  
9300 DeWitt Loop  
Ft. Belvoir, VA 22060 571-231-2408



**WASHINGTON DC**  
VETERANS AFFAIRS MEDICAL CENTER  
CAPITOL \* EXCELLENCE

Department of Veterans Affairs Medical Center  
50 Irving Street, NW  
Washington, DC 20422  
202-745-8000  
[www.washingtondc.va.gov](http://www.washingtondc.va.gov)



## Community Clinic Southeast DC



Quality Care, Closer to Home



**VA**  
HEALTH  
CARE

Defining  
**EXCELLENCE**  
in the 21st Century

## About the Community Clinic

The Southeast Washington DC Community Based Outpatient Clinic (CBOC) provides convenient “closer to home” access to excellent health care services for many Veterans living in the southeast section of Washington, DC.

The clinic is one of five neighborhood facilities operated by the Washington DC VA Medical Center in the metropolitan area. It is located in the Southeast Veterans Service Center at 820 Chesapeake Street, S.W., near the intersection of Chesapeake Street and Southern Avenue.



The CBOC is open Monday, Thursday and Fridays from 7:30 a.m. to 4 p.m. and on Tuesdays and Wednesdays from 7:00 a.m. to 3:30 p.m. to provide basic medical and preventative care, health education, mental health services, addiction counseling, comprehensive women’s health care and nutritional counseling to eligible Veterans. Referral services are provided for those who require specialized care.

## Commonly Asked Questions

As a Veteran using a community clinic, rather than a centrally located and much larger medical center, you may have questions about the appointment process and services provided at the CBOC locations. Below is a list of commonly asked questions from Veterans that you may find helpful.

**Q** How do I make clinic appointments?

**A** Call the DCVAMC’s patient service center at 202-745-8577.

**Q** Are there transportation services available to the community clinic?

**A** Under limited circumstances, transportation may be provided. Contact the patient transportation office at 202-745-8252.

**Q** How do I get my prescriptions filled?

**A** Routine prescriptions will be refilled by mail. You can call the prescription refill line at 202-745-4046. Veterans enrolled in My HealtheVet may conveniently refill prescriptions on the website: [www.myhealthevet.va.gov](http://www.myhealthevet.va.gov).

**Q** If I need an X-ray, can it be done at the CBOC?

**A** If ordered by your doctor, most radiologic procedures and X-rays will be performed at the Washington DC VA Medical Center located on 50 Irving St., NW, Washington, DC.

## More Questions



**Q** Who should I contact if I have questions about my health care?

**A** If you have enrolled in the VA’s MyHealtheVet program and have completed the in-person authentication, you can easily send your health care provider a secure message via email. You may also call the patient service center at 202-745-8577.

**Q** What if I need care when the clinic is closed?

**A** If your illness is not life-threatening, call the patient service center and request the medical advice line. A nurse will advise you as to what to do and where to seek medical treatment. If you have a medical emergency, call 911, or go to the nearest hospital emergency room for immediate medical attention.